



Privacy Policy

Effective Date: July 31, 2024

Welcome to Glamazon Coaching, LLC ("we," "us," "our"). By accessing or using our website [www.glamazoncoaching.com] (the "Site") and our services (the "Services"), you agree to comply with and be bound by the following Terms of Service ("Terms"). If you do not agree to these Terms, please do not use the Site or Services.

1. Information: We Collect We collect personal information that you provide to us directly, such as:

- Personal Identification Information: Name, email address, phone number, and payment information.
- Account Information: Username, password, and other details related to your account.
- We may also collect information automatically through the use of cookies and other tracking technologies, including:
- Usage Data: IP address, browser type, operating system, access times, and pages viewed.
- Cookies: Information about your preferences and browsing history.

2. How We Use Your Information We use your information for the following purposes:

- To Provide and Maintain Our Services: Including processing transactions, managing your account, and delivering customer support.
- To Improve Our Services: By analyzing usage data and feedback to enhance our offerings.
- To Communicate with You: For administrative purposes, updates, promotions, and other relevant information.
- To Protect Our Rights: To enforce our policies and comply with legal obligations.

3. Data Sharing and Disclosure: We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **Service Providers:** With third-party vendors who assist us in operating the Site or providing the Services, such as payment processors and marketing partners. These parties are bound by confidentiality obligations and are prohibited from using your information for any other purpose.
- **Legal Requirements:** When required to comply with legal obligations or to protect the rights, property, or safety of Glamazon Coaching, LLC, its users, or others. Glamazon Coaching, LLC and its affiliates shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or business opportunities, arising out of or in connection with your use of the Site or Services. In no event shall Glamazon Coaching be liable for any damages, losses, or claims arising from the use of or inability to use our products or services that exceed the amount paid by the customer for the product or service in question. Any legal action or claim against Glamazon Coaching shall be limited to an amount not greater than the total purchase price paid for the product or service. Any legal action or claim against Glamazon Coaching resulting in a settlement or damages is capped at the amount the customer paid for the product.
- **Business Transfers:** In connection with a merger, acquisition, or sale of all or a portion of our business.

4. Data Security: We implement reasonable technical and organizational measures to protect your information from unauthorized access, use, or disclosure. However, no security system is impenetrable, and we cannot guarantee the absolute security of your information.

5. Your Rights: Depending on your location, you may have the following rights regarding your personal information:

- **Access and Correction:** Request access to or correction of your personal information.
- **Deletion:** Request the deletion of your personal information, subject to legal requirements.
- **Opt-Out:** Opt out of receiving marketing communications by following the unsubscribe instructions provided in those communications.

To exercise your rights, please contact us at [glamazoncoaching@gmail.com].

6. Cookies and Tracking Technologies: We use cookies and similar tracking technologies to enhance your experience on our Site. Cookies are small files placed on your device that help us recognize you and understand your preferences. You can manage your cookie preferences through your browser settings.

7. Changes to This Privacy Policy: We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated Privacy Policy on our Site with a new effective date.

8. Legal Disclaimer: Glamazon Coaching, LLC and its affiliates shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or business opportunities, arising out of or in connection with your use of the Site or Services. In no event shall Glamazon Coaching be liable for any damages, losses, or claims arising from the use of or inability to use our products or services that exceed the amount paid by the customer for the product or service in question. Any legal action or claim against Glamazon Coaching shall be limited to an amount not greater than the total purchase price paid for the product or service. Any legal action or claim against Glamazon Coaching resulting in a settlement or damages is capped at the amount the customer paid for the product.

9. Damages: You agree to indemnify and hold harmless Glamazon Coaching and its affiliates, directors, officers, employees, and agents from and against any and all claims, liabilities, damages, losses, and expenses, including legal fees and costs, arising out of or in any way connected to your use of the services or products provided by Glamazon Coaching. In the event of any dispute, Glamazon Coaching will not be responsible for any legal fees or costs incurred by you or any third party.

The services provided by Dr. Serena Kane and Glamazon Coaching are offered strictly in her capacity as a life coach. These services do not constitute medical, psychological, or therapeutic advice. Dr. Kane is not acting as a therapist, counselor, or licensed healthcare professional. If you are experiencing a mental health crisis, facing physical health challenges, or having thoughts of suicide or homicide, it is crucial to seek immediate medical or professional help from qualified healthcare providers.

Due to the digital and intellectual nature of the courses and coaching services provided, we do not offer any partial or full refunds once access to the course materials or services has been granted. By purchasing these digital products, you agree to this no-refund policy.

In the event of any dispute or legal claim, we do not assume responsibility for covering any legal fees, including attorneys' fees, incurred by either party. Furthermore, our total liability in any legal action, under any circumstance, will be limited strictly to the amount you have paid for the specific course or service in question. We do not agree to pay or reimburse any amount beyond the original cost of the course or service purchased. By enrolling in our programs, you acknowledge and accept these terms.

We make no guarantees or assurances regarding the outcomes or success of any coaching services, programs, or courses. Results may vary based on individual effort, personal circumstances, and other external factors beyond our control.

10. Contact Us: If you have any questions or concerns about this Privacy Policy, please contact us at:

- Email: glamazoncoaching@gmail.com
- Phone: 408-459-9185
- Address: 700 Agnew Road, Santa Clara, CA 95054